



# Ethical and Professional Charter

## Beyt Mar Maroun – Parish Listening and Solidarity Center

### Preamble

Beyt Mar Maroun is a parish initiative rooted in the Christian faith and open to all, regardless of origin, belief, or social situation.

Born from a movement of solidarity in response to situations of profound distress, our mission has gradually been structured to ensure sustainable, respectful, and professional action in service of human dignity.

This charter defines the ethical principles and standards of conduct that guide all those involved in Beyt Mar Maroun: board members, coordinators, volunteers, and partners.

### 1. Unconditional respect for the person

Every individual welcomed is recognized in their unique and inalienable dignity.

No discrimination, judgment, or stigmatization is tolerated.

All interactions are grounded in kindness, active listening, and deep respect for each person's life journey.

### 2. Confidentiality and discretion

All information shared in the context of meetings, support, or solidarity actions is strictly confidential.

Members of Beyt Mar Maroun undertake not to disclose any personal data, testimony, or situation, except with the explicit consent of the person concerned or when required by law.

Words entrusted to us are regarded as a sacred trust.

### 3. Responsible listening and appropriate referral

The listening offered at Beyt Mar Maroun aims to provide a safe space for expression and presence, free from judgment or pressure.

Volunteers do not replace healthcare professionals, social services, or competent authorities.

When necessary, individuals are referred to specialized services, with respect for their consent and dignity.

### 4. Dignity and promotion of autonomy

Solidarity actions are not limited to one-time assistance but seek to support individuals over time, fostering autonomy and their capacity to rebuild their lives.

Any form of humiliating dependency or sustained reliance is avoided.

Whenever possible, individuals remain active participants in their own journey.

### 5. Responsible commitment and ongoing training

Every member of Beyt Mar Maroun commits to carrying out their mission with seriousness, punctuality, and respect for established guidelines.

Volunteers receive appropriate training, particularly in active listening, relational ethics, and the boundaries of support.

They are encouraged to take part in reflection sessions, supervision, and continuing education.

## **6. Teamwork and clear governance**

Actions are conducted in a spirit of collaboration, under the responsibility of coordinators and the governing board, in close connection with the parish.

No individual initiative is undertaken outside the framework validated by the organization.

Decisions are made collectively, transparently, and with respect for defined roles.

## **7. Integrity, transparency, and responsible management**

Financial, material, and human resources are used exclusively in service of the mission.

All management must be traceable, honest, and compliant with established rules.

Conflicts of interest, misuse of assets, or any pursuit of personal gain are strictly prohibited.

## **8. Fidelity to the Gospel spirit**

The work of Beyt Mar Maroun is inspired by the Gospel and the Maronite tradition, in a spirit of service, humility, and fraternity.

Faith is never imposed, but it inwardly nourishes commitment and the sense of mission.

## **9. Respect for image and communication**

All public communication, testimony, photographs, or videos must respect the dignity of those being supported.

No situation of vulnerability is exploited for promotional or fundraising purposes.

Institutional communication is the responsibility of authorized persons only.

## **10. Personal commitment**

Every member of Beyt Mar Maroun acknowledges having read this charter and commits to upholding it in the exercise of their mission.

Any serious breach may result in suspension or termination of collaboration, in a spirit of justice, dialogue, and responsibility.

## Commitment Statement

*I commit to respecting the ethical and professional charter of Beyt Mar Maroun, to serving with respect, discretion, and fidelity to the spirit of the Gospel, and to always acting in the best interest and dignity of the people welcomed.*

Name: \_\_\_\_\_

Role: \_\_\_\_\_

Date: \_\_\_\_\_

Signature: \_\_\_\_\_